

Medical insurance



Paying for your treatment via medical insurance

If you are paying for your procedure with medical insurance, then you need to liaise closely with your insurance provider throughout your treatment. You should be aware of the terms and conditions of your policy and let us know if there are any limitations.

When you attend the hospital for treatment please make sure you bring the following:

- Medical insurance registration documents
- Completed claim form/proof of pre-authorisation by medical insurer.

Make sure that your claim form has been signed by your GP and if required by your insurance policy provider. In order to meet the admission requirements of many insurance companies, we may need you to provide the date when your symptoms first developed and the date you subsequently visited your GP.

We have an arrangement with many insurance companies which allows us to send your invoice to them electronically. However, at the end of your stay, you may receive an invoice for treatment, which together with any consultant bills, should be forwarded to your insurance company. If you don't have all your insurance details with you when you first come into hospital for treatment, you may be asked to settle your account in full before leaving.

Additional costs resulting from your stay

Additional costs for any extras, such as telephone calls, newspapers and magazines and visitor meals, will be invoiced and must be paid when you leave the hospital please.

We are happy to answer any questions you may have and help you in understanding the financial aspect of your treatment.

Please note

It is possible that you may have an excess on your policy or some charges may not be settled by your insurer or third party. It is Nuffield Health's policy to request card details as part of the booking process.

Your credit/debit card details will only be used to secure payment in the event of any shortfall by your Insurer and you will be notified of the shortfall amount by the hospital.

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