

# Tunbridge Wells Medical Centre

## Address

Nuffield Health Fitness and Wellbeing Centre  
Knights Park Leisure Park  
Knights Way  
Tunbridge Wells  
Kent  
TN2 3UW  
Telephone: 01892 774000  
Parking, including disabled parking

## Directions

### From High Brooms Train Station

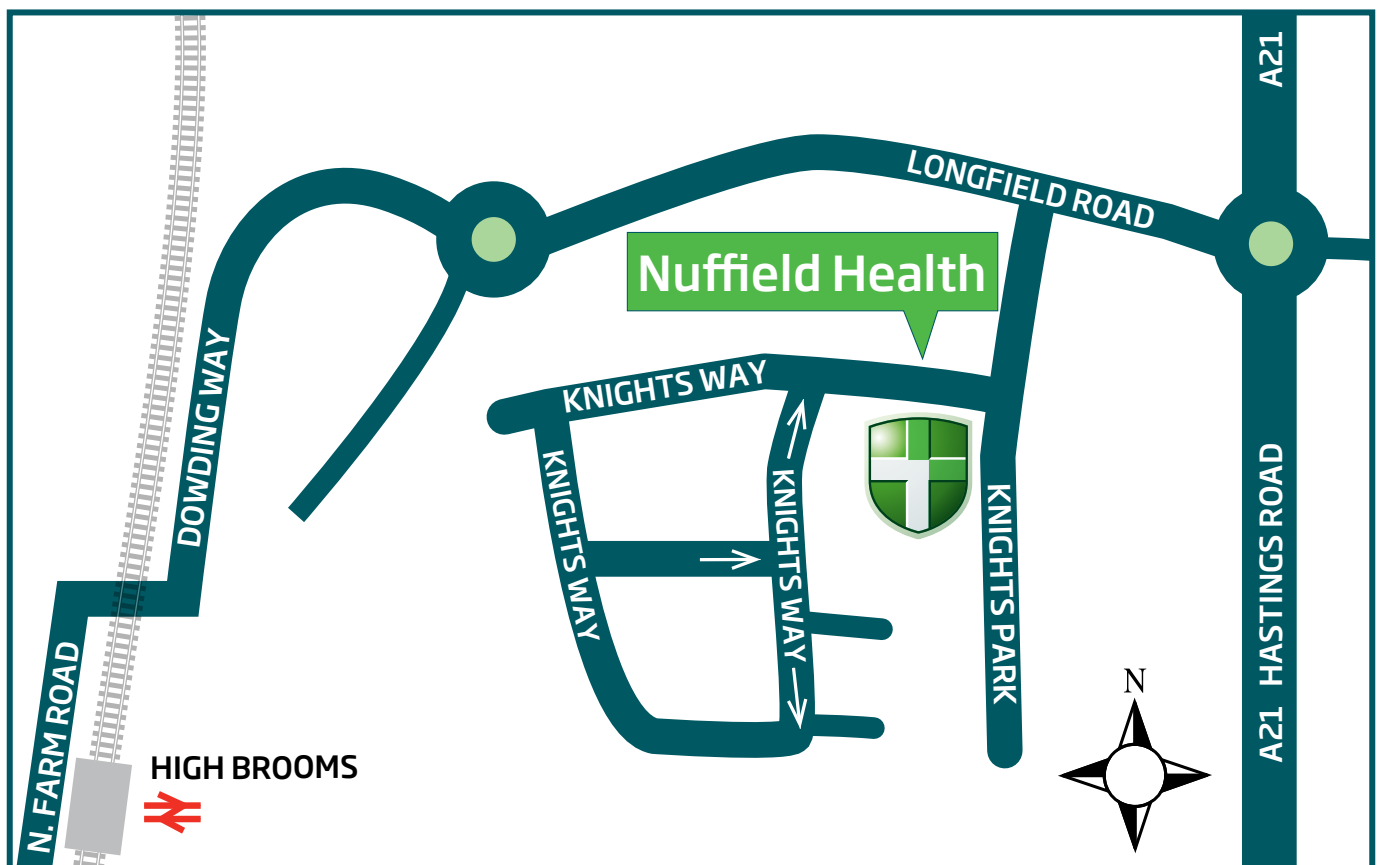
Head north on north farm road,  
Keep right to continue on Dowding Way,  
At the roundabout take the first exit onto Longfield Road,  
Turn right onto Knights Park,  
Destination will be at the top end of the estate

### From A21

South Bound – Take 3rd exit on North farm roundabout take first left onto Knights park  
Destination will be at the top end of the estate.  
North bound – Take 1st exit on North farm roundabout take first left onto Knights park  
Destination will be at the top end of the estate

### From M25

Take A21 exit from M25,  
Merge onto A21,  
Follow A21 all the way to roundabout,  
At the roundabout take the third exit onto Longfield Road,  
Take the first left onto Knights Park,  
Destination will be at the top end of the estate



## Our facilities

### Shower facilities

Shower facilities are available.

### Test Results

You will usually be able to get your blood test results by the end of your assessment.

### Mammograms

Mammograms are not available within this facility.

You will receive a warm welcome at our Medical Centres and will find yourself in a professional and caring environment.

We also provide a physiotherapy service at this facility. Call us to find out more.

## Client Feedback

If you are unhappy with any aspect of our service please let the General Manager know and they will immediately try and solve the issue. If you are not happy with their response you can escalate it to the Group Customer Services Manager. If at any stage during the complaints process you are unhappy with the way Nuffield Health has dealt with your complaint, you may write to the Care Quality Commission (CQC), National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA. Telephone: 03000 616161 Email: [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk) Web: [cqc.org.uk](http://cqc.org.uk). The CQC will not reinvestigate your complaint, but they may review and determine whether the complaint has been managed appropriately by Nuffield Health.

# Enjoy one day free at a Nuffield Health Fitness & Wellbeing Centre of your choice, on us\*

Name:

Reception to complete:

Initials:

Valid until:

Source: Health assessment referral

Campaign: Free pass

\*This offer is only applicable to non-chargeable facilities. ID will need to be provided for use of this invitation. Only one invitation per person. Valid up to 4 weeks after your health assessment. Terms and conditions apply.