

# Nuffield Health CORONAVIRUS

## Update to Fusion Clinics.

24.03.2020

Dear Colleagues

Further to our communication on Friday 20<sup>th</sup> March, regarding the use of Virtual Consultations, under notification from Public Health England ([Click here](#)) all clinics should **not be undertaking face to face consultations with patients in person**. Therefore there is a requirement for all clinics to move to a remote/virtual model. As mentioned prior, payment for these will be unchanged and will be paid as per face to face consultations.

### Key information to consider for Virtual Consultations

<https://www.nhs.uk/key-information-and-tools/information-governance-guidance>

<https://www.csp.org.uk/publications/covid-19-guide-rapid-implementation-remote-consultations>

For clinics that are unable to complete remote or virtual consultations we would encourage all patients that are clinically suitable to be discharged and follow your ongoing clinical treatment advice. For all others patients where there is a clinical requirement for ongoing treatment then please discharge the case and on the report state 'urgent requirement for ongoing physiotherapy'.

Thank you again for the service and clinical care that you provide and we will be in further contact as we have further information.

Kind regards



Marc Holl  
Professional Head  
of Physiotherapy



Jason Greener  
Remote Services & Fusion  
Network Operational Lead



Chris Drinkall  
Quality Manager  
Physiotherapy



Nuffield  
Health