Performance Excellence

My Performance

Nuffield Health

Name:	Location:
Manager:	Date:

What's Expected of Me?	Exceeds	Meets Expectations	Developing	Below Expectations

Our Team Behaviours		Exceeds	Meets Expectations	Developing	Below Expectations
E	• I create new ways of inspiring and engaging customers and colleagues • I keep things simple and ensure I deliver all my duties on time and to the highest standards • I demonstrate initiative - seeking opportunities to make improvements				
P	• I am a champion of Nuffield Health's vision, our role as a charity and our approach to wellbeing • I relentlessly push myself to develop my skills, build my knowledge and improve my performance • I consistently deliver great customer service				
I	• I am self motivated and always positive • I always 'do the right thing' and put my customers first. • I communicate positively and confidently with all customers and colleagues				
C	• I am respectful towards my cusotmers and colleagues • I build rapport with every customer, am responsive to their needs and treat everyone as an individual • I demonstate empathy and always put myself in my customers' shoes				

Learning & Development Needs	Focus Areas/Career Aspirations
Things I need to work on. Things to do current job better. Things to prepare me for next job. Mandatory Training	Individual objectives or special projects. Extra things in my job to help me get to where I want to get to.

Final Year Assessment: SELECT

Regular Check-ins

My Comments	My Line Manager's Comments
First Review **Date:**	**First Review** **Date:**
Date:	**Date:**
Date:	**Date:**
Final Review **Date:**	**Final Review** **Date:**