



Nuffield Health North Staffordshire Hospital.

Newsflash

GP & Practice Colleagues Issue 25 - 2015

Welcome.

As winter fast approaches, I am pleased to be able to write and update you.

So far this year we have welcomed 26 new Consultants to the hospital and are currently working on the new Clinic and Services directory to ensure you/ your teams are equipped with the latest information about our hospital.

I am also pleased to share key site developments including our new build and concierge service and would welcome your feedback/thoughts.



Ann Brunt


Hospital Director,
Nuffield Health
North Staffordshire Hospital

To refer patients.

Send your named/unnamed referral direct to us and we will contact your patient.

 **01782 382 507**

 **01782 382 500**

 clinic.bookings
@nuffieldhealth.com

Our directory of Consultants can be found online at nuffieldhealth.com/healthcare-professionals

Latest News.



Site Developments - Static MRI and CT

It has been some time since we announced our plans for static MRI and CT scanners at Nuffield Health North Staffordshire Hospital. In actual fact it is approximately 12 months since we first communicated that we were in the planning stages and I am now pleased to advise that the build is well underway in partnership with InHealth.

The building work commenced in July and the new area is located to the side of the hospital. The project is running to schedule and the team at site are confident that we will run to the programme with our opening scheduled for spring 2016. We will be contacting you to update on progress and advise of the confirmed opening date a little closer to the time.

The build will house a state-of-the-art Siemens Aera MRI scanner and a Toshiba Aquilion Prime CT scanner, which will deliver high resolution studies.

We will be offering rapid access appointments and the majority of patients will have their scans reported within 48 hours of their examination. These ultra-advanced scanners will complement our existing suite of diagnostic imaging modalities, which includes Mammography, X-Ray and Ultrasound Scanning already available at site.

You can refer patients who have health insurance and those who are paying for themselves. Please refer patients to our dedicated diagnostic imaging team and for further information, including pricing, call **01782 382504**.



Referring to Nuffield Health Hospitals.

To refer to a Nuffield Health Hospital please use the contact details on the front of this Newsflash or use our Clinic and Services Directory.

For Choose and Book treatment, please contact the Nuffield Health Choose and Book Contact Centre:

☎ **08000 155 020**

☎ **08452 803 251**

✉ chooseandbook@nuffieldhealth.com

Recovery Plus.

Recovery Plus is our flagship recovery programme, available to our private patients for a number of Orthopaedic and Gynaecological procedures. Recovery Plus is free of charge and an optional addition which can form part of your patient's recovery programme, including a 12 week membership at a local Nuffield Health Fitness & Wellbeing Gym, and a Fitness Coach.

Visit nuffieldhealth.com/recoveryplus

The Nuffield Health Promise

Our prices are all-inclusive.*

We will equal any comparable price.**

There are no time limits on your aftercare.***

The Nuffield Health Promise is our unique pledge to patients who are paying for themselves.

New Consultant Introductions & Practice Communications.

You will no doubt have seen the new Consultant introduction documents we have been issuing to you and your practice teams as we have seen an influx of 26 new Consultants entering into practice privileges with our hospital during the course of the year.

This has increased our capacity for both consultant radiologists, anaesthetists and surgeons across a wide variety of disciplines, including colorectal, plastics, orthopaedics and general/vascular to mention but a few.

As an aid to both you and your secretaries we will shortly be at the point in the year where we refresh our Clinic and Services directory to include an up to date listing of Consultants and specialities available at the hospital.

To assist you during this update period and to ensure that you have access to the spectrum of our services and Consultants, please continue to use the GP Hotline number **01782 692565** or alternatively email customerservices.nthstaffs@nuffieldhealth.com

This line is manned by our recently formed concierge/front of house team who are on hand not only to support you and your practice team, but also provide a point of reference/contact for your patients through every step of the journey.

This adapted service is proving particularly useful to patients who require help/guidance when utilising insurer policies and also when considering their options as a self-pay patient.

As a result of this introduction we now have a new telephone number **01782 382551** for patients to use for all customer service enquiries which replaces the previous contact telephone number of **01782 382509**.

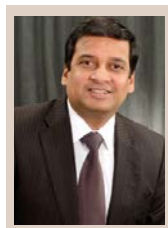
Some of the new Consultants who have joined us this year



Mr N Balaji
Upper GI



Mr R Calderwood
Vascular



Mr V Garimella
Colorectal



Mr S Huq
Plastic Surgery



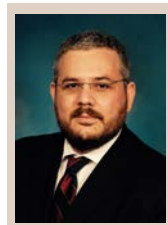
Mr S Mehta
Orthopaedic
Upper Limb



Mr A Patel
Orthopaedic
Knee & Hip



Mr V Rao
Upper GI



Mr K Starantzis
Orthopaedic - Spinal



Mr B Youssef
Orthopaedic
Hip/Knee & Pelvis

GP Learning Programme.

Our free GP Learning Programme is a great way to fulfil your CPD requirements.

For information on events taking place at Nuffield Health North Staffordshire Hospital please visit our website, telephone **01782 625 431** or email patricia.stevenson@nuffieldhealth.com



Facts at a glance.

Information on our latest Infection Control or Patient Satisfaction statistics can be found on our website at nuffieldhealth.com

Contact Us:

☎ 01782 625 431

✉ clinic.bookings@nuffieldhealth.com

* Initial consultation(s), diagnostic scans/tests and investigations required to establish a diagnosis are not part of your procedure price.

** Not including Private Patient Units at NHS hospitals. Local area defined as within 15 miles of your chosen Nuffield Health hospital. We will match against written quotes only.

*** Where necessary, we promise to assist you to receive any follow up advice, treatment or care that is clinically required. Where a prosthesis is required for your procedure, this is guaranteed for the manufacturer's expected prosthesis lifetime. Clinically required indicates where further intervention and/or monitoring of your condition is deemed necessary as a direct result of your procedure. The Nuffield Health Promise applies for patients paying for themselves and excludes fertility services.