

2<sup>nd</sup> November 2016

## Hospital Statement – Exciting news

Dear Patients,

We continuously strive to deliver the best possible care and service to you and your feedback to us tells us that we are achieving our aim. However, you also tell us that the hospital looks a bit dated in places and is in need of redecoration and we recognise this too.

I am delighted to announce we are embarking upon a refurbishment programme of the hospital that will initially address the needs of our Main Reception area and patient bedrooms.

This is part of on-going investment in the Nuffield Health Haywards Heath Hospital which has already delivered a state-of-the-art MRI facility, Ophthalmology suite and brand new digital mammography in the past year.

The work will be run in phases to minimise any disruption to you, however, should you have any problems or concerns during your visit please do not hesitate to contact any member of staff or ask to speak with myself or Matron who will be happy to address your concerns.

We are committed to offering an ever improving and caring healthcare service to the people of mid-Sussex for many more years to come.

Very best wishes

John McMenamin Hospital Director Nuffield Health Haywards Heath Hospital