RMS Revalidation Management System

## **RMS USER GUIDE**

Please use this guide if you are using the Revalidation Management System If you can see the RMS logo and your organisation's logo at the top of your screen you are using the correct user guide

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Steps for the Doctor being appraised

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#### Steps for the Doctor being appraised

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#### **Content** Steps for the Appraiser

Key:



Take Caution – Situations that could impact the completion of appraisal



Note – Notes, usage tips or additional information



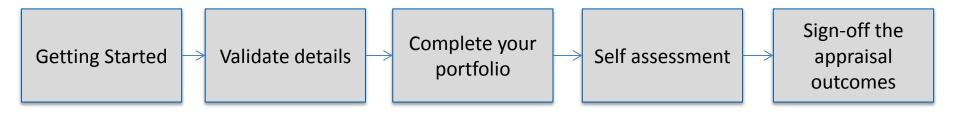
**Refer to** – The instruction number indicated

### Steps for the Doctor being appraised

5 key steps need to be carried out in order to complete Appraisal

- Get started Activate your account and log on to the system
- Validate your personal details in the profile section
- Add your supporting information into your portfolio
- 4 Complete a self assessment three weeks before your appraisal date and update any information if necessary

Carry out your appraisal meeting with your appraiser and sign-off the process



#### Activating your account

1

You will receive **two** welcome emails from <u>lucy@equiniti-ics.com</u> – One with a username and password and another with your activation code. Click on the link in your email which will open the **Sign In** page.

Sign In		
User name:*	0	Forgotten your username?
Password:*	0	Forgotten your password?
	e logging in, you will find your user na se do not confuse this with your activat	11 A A
	r as a new user of the Revalidation Por culty membership benefits. 🥝	tfolio as part of your Sign In

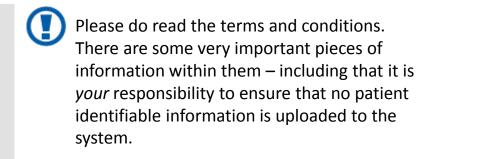
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We suggest you copy and paste the complex password into the password field.

Getting

Started

- Once you have logged into the site you will be
- given the opportunity to change your password and create a security question.





Home Screen

When logging into your account you will be directed to the RMS home screen. Information from your Trust will be fed into the Announcement section. You will also be able to track your progress using the central panel.



#### Check the pre-populated information



Click the tab at the top of the page entitled **Profile** > Edit Profile

2

Work your way through the chevrons by clicking the **next** button at the bottom of the screen once you have updated the required fields.



It will not allow you to proceed if you leave required fields blank (e.g. DoB) so please ensure you have filled in information for all fields with an asterisk (\*) next to them.

Mr	-		
Louis			
Corbett			
22/07/2012	eg. 15/07/1961 🍞		
Louis.corbett@equiniti360clinica	al.com		
08451801405		0	
Cardiology			
Select	-		
Add Photo 2			
			Next
	Louis Corbett 22/07/2012 Louis.corbett@equiniti360clinica 08451801405 Cardiology -	Louis Corbett 22/07/2012 @@ eg. 15/07/1961 @ Louis.corbett@equiniti360clinical.com 08451801405 Cardiology -	Louis Corbett 22/07/2012 if eg. 15/07/1961 ? Louis.corbett@equiniti360clinical.com 08451801405 ? Cardiology - Select

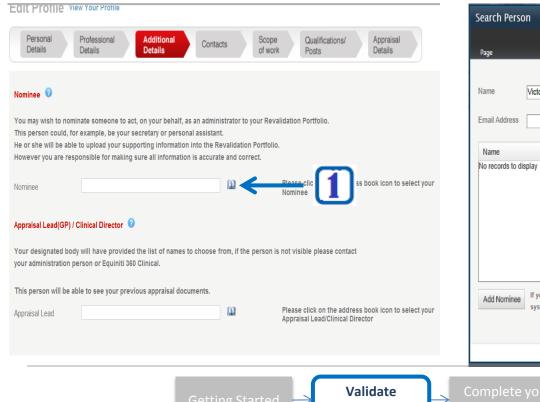
#### Selecting a nominee



9

You can nominate someone to access your account and upload documents for you. The nominee <u>will not</u> have access rights to any of your appraisal outputs.

In order to select a nominee click on the address book Icon next to the nominee box



details

2 A pop up window will appear. Input the nominee's name and search for them.



If they are not already on the system, click on the **Add Nominee** button and provide their details. Your nominee will then be sent log in emails.

Search Perso	n	
Page		
Name Email Address	Victoria Role	
Name	Das	signated Body
No records to d		
No records to d		
No records to d		
No records to d		5 1
	play	
No records to d	play	e click the Add Nominee button to add them to the

#### **Appraisal Lead**

In order to link with your appraisal lead click on the address book icon in next to Appraisal Lead

EGIT PTOTILE View Your Profile	
Personal Details         Professional Details         Additional Details         Contacts         Scope of work         Qualifications/ Posts         Appraisal Details	Search Person
Nominee       Image: Second Seco	GMC Number
your administration person or Equiniti 360 Clinical.  This person will be able to see your previous appraisal documents.  Appraisal Lead  Appraisal Lead  Control of the select your  Control of the s	Complete your

Click the search box, choose your appraisal lead and click **OK** 

Page			
GMC Number			
lame	Role		Search
imail Address	Designated Body	Aintree University Hospitals NHS Foundation Trust	Clear
Name	GMC Number	Designated Body	_
Dr. AinApprlead Account	5464606	Aintree University Hospitals NHS Foundation Trust	
Dr. Tom Beaumont	1111129	Aintree University Hospitals NHS Foundation Trust	
Dr. Ross Hignett External Test	111111	Aintree University Hospitals NHS Foundation Trust	
		Cancel	0
			_
mplete your		Appraisal and	

#### Validating Your Details Declaring scope of work

- Add a description of the nature of the work you carry out at your primary place of work into the free text box.
  - Attach your job plans and add time PAs into the provided fields if applicable.

o - My Progress Appraisal - Revalidation - My Account My Doctors Help -

If you wish to add other places of work, click on Add New Record underneath the 'Other Places of Work' title.

Once you have clicked on **Add New Record** a pop up window will appear. Enter the required information into the provided free text boxes.

Edit Profile View Your Profile Personal Details Professional Details Addit		Dualifications/ Appraisal Dots Details	<b>4</b> →	Maintain Other Place of Work Page Place of Work *		×
Scope Of Work				Description of Practice *		
Descript practice at Full time	e Cardiologist at Royal Hospital			Medical Director Name (or Line Manager) *		
primary				Medical Director Email (or Line Manager) *		
				Time Committed (PA's)		
Time PA's:				Job Plan (optional)	Attach Document	
Job Plan: Attac	h Document					
Other Places Of Work	_` ( <u></u>					Ok Cancel
Add New Record	2		_			"V2.16.6.
Place Of Work Description of Practice Nat No records to display.	ctor Medical Director's Email T	ime Committed (PA's) Job Plan				
		0 items in 1 page		places of work - requires a licent	Specifically, any ce to practice me	ed to declare all where which edicine. This ma k and/or charity
		■Back Next		work.		
1	Getting Started	Validate details	$\rightarrow$	lete your → Self rtfolio	assessment $ ightarrow$	ppraisal and sign-off

Selecting appraisal information

- You will need to enter your correct appraisal date in order to proceed with the process – This can be changed later on. In order to select a date, click on the calendar icon and select a date from the pop up calendar.
- 2
- Enter your Revalidation Date as provided by the GMC.
- If you know your Appraiser at this point you can select them by clicking on the address book icon.

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	1

If you are an academic and would like more than one Appraiser present at your appraisal, you have the option to include additional appraisers at the bottom of the screen, to record who was present.

Validate

details

your next appraisal - you can change the date I	ater on once the appraisal meeti	ig has been confirmed.
a reminder to help you before your appraisal.	<b>C</b>	
21/10/2014 📋 🐑	106/2011	
31/03/2016	[2]	
at the moment please leave this blank.		
appraisal date that you need to add your apprai	ser	
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operAPRAISER	- D	
isers present at the meeting,		
r who they will be below.		
Appri	aiser's Email	
i i i	a reminder to help you before your appraisal.	21/10/2014 21/10/2014 31/03/2016 at the moment please leave this blank. appraisal date that you need to add your appraiser to select your appraiser poperAPRAISER assers present at the meeting,

Self assessment

Selecting your appraiser

Find your appraiser by typing their name/GMC number or email into the box and click search. Find the name you need and click OK 2 A

...If they don't appear then click Add Appraiser and complete the fields.

	Role	Appraiser	- Sear
Email Addres	Designated Body	Demonstration Area – Secondary Care – 1	Cle
Name	GMC Number	Designated Body	
Dr. Andrew Ashley-Smith	0	Demonstration Area – Secondary Care – 1	
Dr. Asif Atta	0	Demonstration Area – Secondary Care – 1	
Dr. Sharon Binyon	022222	Demonstration Area – Secondary Care – 1	
Dr. Harm Boer	0	Demonstration Area – Secondary Care – 1	
Dr. Tim Cresswell	3337755	Demonstration Area – Secondary Care – 1	
Dr. Tim Cresswell2	5557788	Demonstration Area – Secondary Care – 1	
Dr. Peter Davies	9999999	Demonstration Area – Secondary Care – 1	
Add Appraiser If you cannot them to the		ick the Add Appraiser button to add Cance	

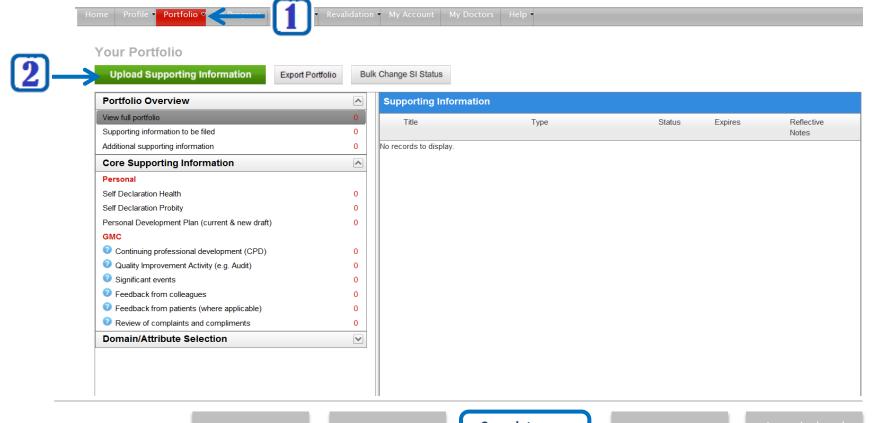
details

#### Uploading supporting information

- Click the **Portfolio** tab at the top of the page once you are ready to begin uploading supporting evidence.
- 2 Click the green **Upload Supporting Information** button.



Guidance for including mandatory GMC supporting information.



#### Uploading supporting information

Choose your type of Supporting Information from the drop down list and name your document.

Click the **Attach Document** button which will open a screen allowing you to browse all the documents on the computer/device you are using.



Please note:-

Attached documents need to meet certain naming criteria. You may find it easier to resave the document <u>without any</u> <u>punctuation</u> before uploading.

You do not have to upload a document on each occasion, you may wish just to reflect on you practise in the notes field.

	Upload Supporting Information		_	Upload	Multiple Documents
	Type of Supporting Information:*	Personal Development Plan (current & new draft)	-3	Click the GMP Mapping button to review the against the GMP framework	e default filing
	Add title for Supporting Information:*	PDP	٩	Do not add any patient identifiable info documents or reflective notes	rmation in
<b>(4)</b> →	Attach Document	PDP 2013.doc	Remove		
		ments with names containing the following will be rejected $\# \in \%$ & * : < > ? \			
	Add reflective notes	B     I </th <th></th> <th>This save icon is for saving reflective notes onl to save the attachment then please click on the the bottom of the screen</th> <th></th>		This save icon is for saving reflective notes onl to save the attachment then please click on the the bottom of the screen	
		Statement A     Statemant B			
		Improvements to look into for this years PDP			
		Statement C Statement D			
		Last years Appraisal took place on DD/MM/YYYY			
			11		

15

Validate details

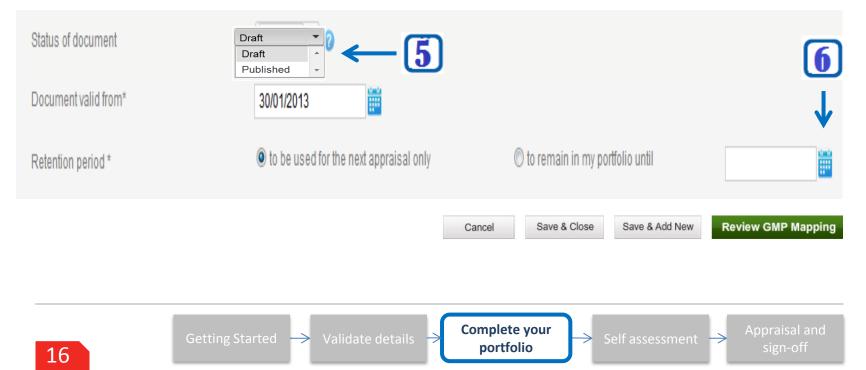
Complete your portfolio

Uploading supporting information

Uploaded documents will automatically be saved as 'Published'. Documents marked as published will be made available to your appraiser upon submission of your portfolio. Should you not wish to submit a document and keep it for your own records you can change the status to 'Draft'. You will need to specify a retention period for documents that you want to remain in your portfolio beyond this appraisal. To do this click on the calendar symbol and select the date you wish to keep the document until from the pop up calendar window. Alternatively you can select 'to be used for the next appraisal only'.



Please see next page for Review GMP Mapping



#### Assigning attributes to supporting information

All documents and reflective notes should be linked to attributes of *Good Medical Practice*. For the 6 GMC mandatory documents the system will automatically link supporting information to suggested attributes (These can be amended as appropriate), however for all other mandatory documents this mapping will need adding by the doctor.

Portfolio - My Progress Appraisal - Revalidation - My Account My Doctors Help -File Supporting Information PDP 2011 You are filing: Selecting a category automatically selects a number of relevant domain/attribute filing locations for the supporting information. Additional domain/attribute filing locations can then be added or deleted. If you are an Education can do so by selecting the Educational Supervisor tab and choosing appropriate section. Filing Locations pporting Information Category Domain/Attribute Selection C Unfiled nowledge, Skills & Performanc O Additional supporting information Personal Maintain your professional performance Self Declaration Health Apply knowledge and experience to practice Self Declaration Probity Keep clear, accurate and legible records Personal Development Plan (PDP) Safety & Quality Put into effect systems to protect patients and improve care Continuing professional development (CPD) Respond to risks to safety Cuality Improvement Activity (e.g. Audit) Significant events Protect patients and colleagues from any risk posed by your health Feedback from colleagues Communication, Partnership & Teamworl Feedback from patients (where applicable) Communicate effectively C Review of complaints and compliments

Work constructively with colleagues and delegate effectively Establish and maintain partnership with patients Maintaining Trust Show respect for patients Treat patients and colleagues fairly and without discrimination Back Cancel File Once you have chosen the appropriate GMP domains and attributes, click the green File button at the bottom right hand corner of the screen

If you are an Educational supervisor you may wish to file the same document in your Educational Supervisor's portfolio. You can do this by selecting the relevant folders in the left hand box and adding the ticks where relevant



The automated selection of domains and attributes were selected by all the Medical **Royal Colleges.** 

**Complete your** portfolio

#### Uploading multiple documents

1

If you wish to upload more than one document at a time, click on the green **Upload Supporting Information** button on the Portfolio screen as before. 2 Click on the **Upload Multiple Documents** button on the top right hand corner of the next screen.

Home Profile Portfolio My Progres	s Appraisal Revalidation My Account My Doctors Help		
Upload Supporting Information	Personal Development Plan (current & new draft)		Click the GMP Mapping button to review the default filling
Type of Supporting mormation.	Personal Development Plan (current & new drait)		against the GMP framework
Add title for Supporting Information:*	PDP		Do not add any patient identifiable information in documents or reflective notes
Attach Document	PDP 2013.doc	Remove	
Add reflective notes	Documents with names containing the following will be rejected # € % & * : < : <b>B</b> I I also S and E I I I I I I I I I I I I I I I I I I	> ? \/ {   }~.	This save icon is for saving reflective notes only – if you want to save the attachment then please click on the buttons at the bottom of the screen

Complete your portfolio

#### Uploading multiple documents

3

Click on the Attach Document button. This will bring up a pop up window allowing you to browse all documents on your computer/device. Select the documents you wish to upload. Select the type of supporting information you are uploading from the drop down menu.

Once happy with the selection of documents, click on the **Upload all documents** button

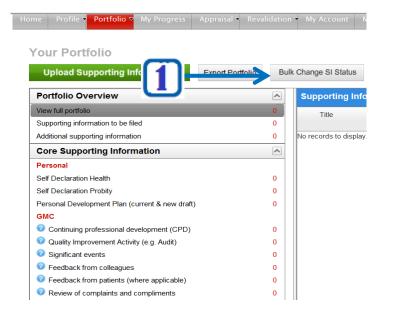
load Multiple Docume	nts				Upload Supporting Inform
he documents will be stored	under the 'Docur	which you wish to file later. ments still to be filed' section on the Portfolio page. ipporting Information click link above.			
Attach Document	Туре	Name	Size		
		Trust Policy example 3.pdf	267 KB	Remove	
	<b>P</b>	Trust Policy example 4.pdf	266 KB	Remove	
3	<b>P</b>	Trust Policy Example 5.pdf	268 KB	Remove	
J					
					(5)
	Documents v	with names containing the following will be rejected $\#$ $\in$ % & * : <> ?	T		မှ
/pe of Supporting formation:*	Quality Impro	ovement Activity (e.g. Audit)	4		

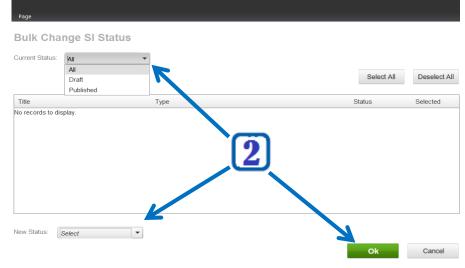


#### Bulk change SI status

You can change mass documents from draft to published or vice versa.. Click Bulk Change SI Status and a new window will appear.

Choose current status, select documents, new status then click OK. That will change them all in one go





Complete your portfolio

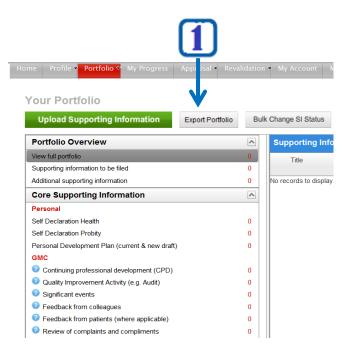
**Bulk Change SI Status** 

#### Exporting your portfolio

**1** You can export your entire portfolio to have your own back up of the documents.

#### **Click Export Portfolio**

A separate window will open asking you what you want to export and is it for printing or storage. Make your choices and click OK

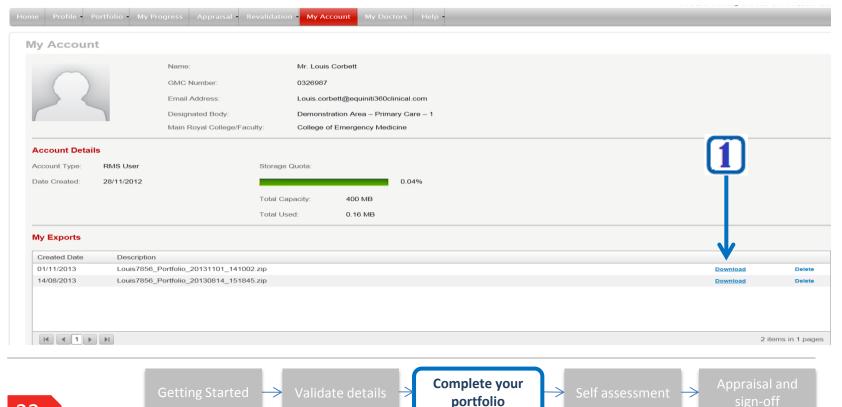






Location of export file

Your export file will be stored in My Account-My Exports. You can then download the file to your own PC or hard drive



Health and probity declaration

The health and probity declaration are carried out electronically. Click on **Portfolio > Health Declaration** or **Portfolio > Probity Declaration** for the health and probity declarations respectively.



2 Once you have made your self declaration, click the Add to Portfolio button at the bottom right hand corner of the screen. Your health and probity declarations will then automatically appear in your portfolio in the relevant sections.

The declarations should be made as close to the appraisal date as possible.

	Health Self-Declaration Template
Health Self-Declaration	
A statement of health is a declaration that you accept the professional obligations placed on you in Good Medical Pract	ice about your personal health.
Good Medical Practice provides the following guidance: Registration with a GP - You should be registered with a general practitioner outside your family to ensure that you have	e access to independent and objective medical care. You should not treat yourself. (Paragraph 77)
Immunisation - You should protect your patients, your colleagues and yourself by being immunised against common s	Message from webpage
A serious condition that could pose a risk to patients - If you know that you have, or think you might have, a serious o investigations, treatment and changes to your practice that they consider necessary. You must not rely on your own a	All the information in this declaration is true to the best of my knowledge Dr. Jessica Fleetwood 23/11/2012. The Health Declaration
Health Declaration	completed will be added to your Portfolio.
I accept the professional obligations placed upon me in paragraph 77-79 of "Good Medical Practice."	Yes 💌
if "No" please provide details:	OK Cancel
	Add to Portfolio
Getting Started $\rightarrow$	Validate details Portfolio Complete your Self assessment Appraisal and sign-off

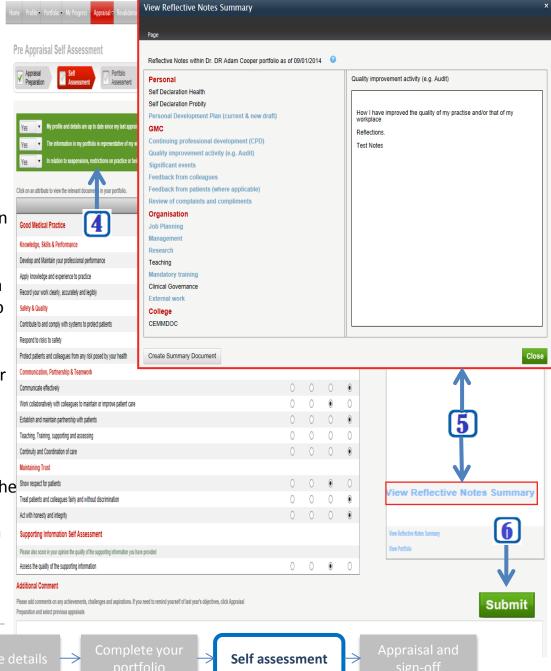
#### Self Assessment Completing your self assessmen

- 3 weeks before your appraisal date you will receive a reminder to check your details are up-to-date and complete a self-assessment; this will come from <u>lucy@equiniti-ics.com</u>. To do this click the **Appraisal** tab at the top of the screen.
- Check your appraisal date and appraiser details are correct and make any changes as necessary.
- Begin the self assessment by clicking the greer Start Self Assessment button at the bottom of the screen. This will open the self assessment screen.

	Portfolio My Progress Appraisal Revalidation My Account My Doctors Help
Appraisa	al Preparation
_	
Prepara	stion Set Appreisal PDP Appreisal Appreisal Summary State
Manage and and and	
	apnesel process works
This appraisal a between appra	systemis designed to keep the process as helpful and straightforward as possible. The most important part of your appraisal is the discussion, reflection and p Isser and appraises. A few weeks before your specified appraisal date you will neceive an email from the system which will guide you through the steps you re
take to complete	te your appraleal discussion.
For further guid	dance you can view the Medical Approxical Guide (MAG) published by the NTIS Revalidation Support Team (RST)
Current apprais	ical information and atastus is outlined below. A default appraisal date may have been set. Please ensure the appraisal date is correct.
Appresal de	daria
Enter the exact	t or approximate date of your next appraixal - you can change the date later on once the appraixal meeting has been confirmed.
	ad by the system to send a reminder to help you before your appraisal.
-	Dr. Jessica Fleetwood
	Next Appraixed Date " 22/11/2013 eg. 22/06/2011
	Groanization within which the accretization
( )	Criganization within which the appraisal is taking place
Appreser's d	deba fa
Planta scree in	sadvance who your appraiser is
	the address book icon to select your appraiser
Appraiser	
If there are goin	ng to be additional appraisers present at the meeting, (eg. If you are an academic) please enter 💶 elow.
Accretaer's Na	Appraise's Email
Accreiser's Na	ame Appraiser's Email
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Stand support	Bove the Institute of the complexes year appraisant. Some of the categories do not need to be collected every year. Terris Terris Ter

#### ...Self Assessment cont. Completing your self assessment

- Once the Self Assessment screen appears complete the 3 declarations at the top and then rate yourself from poor to excellent against each statement. Once completed your Appraiser will then be able to view your supporting information along with the completed self-assessment.
- Click <u>View Reflective Notes Summary</u> to review a summary of all your reflective notes according to document type (Optional).
- To Complete and send portfolio to your appraiser click `submit'
- All uploaded information will be accessible from the self assessment page. If you click on one of the titles on the left hand side of the screen, the supporting information will appear in the box on the right hand side.



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#### **Appraisal** The appraisal process will be facilitated by your appraiser

Appraiser starts appraisal meeting from their RMS account

Hor	ne Profile - Portfo	olio 🝷 Appraisal 👻 H	ielp 🗸				
0	Start Appraisa	I					
	Appraisal Preparation	Self Assessment		tfolio essment Appro	aisal 🗹 Pl	DP Apprais	
	The next step is to meet On the day of the apprais		ails below are corr	rect, and click the Start Appraisal	button to start the ap	opraisal process.	
	Appraiser's details						
	Key appraiser's name	Dr. Tim Cresswell		Key appraiser's email	tim.cresswell@equ	uiniti360clinical.com	
	Appraiser's name			Appraiser's email			
	Appraiser's name			Appraiser's email			
	Appraisal details						
	Appraisal date *		24/10/2013	eg. 17/06/2011			
	Organisation within whic taking place	h the appraisal is					
						1-	Start Appraisal
	26	Getting Sta	rted $\rightarrow$ Va		mplete your	> Self assessmen	t → Appraisal and sign-off

#### **Appraiser Statements**

#### Agree to the outcomes of your appraisal

After the appraisal meeting your appraiser will make statements based on your discussion and the supporting information provided; you will be able to see these statements once you login to your account after the appraisal.

You will then need to declare that you are in agreement with the PDP and confirm your responsibility for the information provided by completing the Appraisee Statements before you leave your own feedback.

Appraisal Appraisal Summarv Prenaration N.B Please read the summary box below and tick the statement at the bottom of this No information has been presented or discussed in the appraisal that raises a concern about the doctor's fitness to practise The doctor has provided information that raises some concerns. Further investigation or action is required. There may be an issue that affects patient safety or quality of the There is insufficient information for an assessment to be made Appropriate supporting information has been presented in accordance with the Good Medical Practice Framework for Appraisal and Revalidation and this reflects the nature and scope of the doctor's work The doctor has provided some information but this is insufficient and raises concerns about the doctor's progress towards revaildation. Further action, support or investigation is There is insufficient information for an assessment to be mad A review that demonstrates appropriate progress against last year's personal development plan has taken place 0 The doctor has engaged with and made progress with key elements in the previous year's development pla The doctor has not engaged with or made progress with the previous year's development plan. Further action, support or investigation is required There is insufficient information for an assessment to be made An agreement has been reached with the doctor about a new personal development plan and any associated actions for the coming year Attribute Summary Of Discussion Develop and Maintain your professional performance Develop and Maintain your professional performance 1 items in 1 pages comments Appraisee Statement 🛛 gree with the content of the PDP and the summary of the appraisal discussion clare personal accountability for the supporting information and commentary presented re that my profile (Personal details) are up to date e statements made by the appraiser. The Responsible Officer will erns - Refer to RC **Appraisal and** sign-off

### **Appraisal Feedback and Sign-Off**

- You will be asked to leave feedback for your appraiser by rating their skills and providing any relevant comments.
  - If you have any concerns about your appraisal you can click the red **Concerns – Refer to RO** button. This will halt the process and direct your concerns to your RO.

If you are happy with the appraisal and have left your feedback, click Submit Appraisal to finalise.

sign-off

#### Please provide feedback for your appraiser

28

2

This feedback will be anonymous and shared with your Appraisal Lead and Responsible Officer

© © ©	© ©	© ©	© ©	0	0
Ô	0			0	0
-		0			0
©		-	$\odot$	0	0
	Ô	$^{\odot}$	$\odot$	©	$\odot$
O	0	0	$\odot$	0	0
O	$^{\odot}$	©	$\odot$	©	$^{\odot}$
0	0	0	$\odot$	0	$\odot$
©	0	0	©	0	0
0	0	0	$\odot$	0	0
©	Ô	©	©	O	0
				()	
	_			3	Submit
				Complete your	○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○

### **Closing Your Revalidation Cycle**

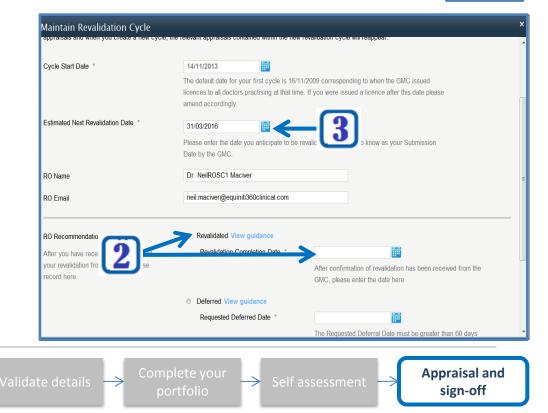
- To close your Revalidation Cycle click Revalidation (in red) then edit.
- Click on Revalidated then enter the date of Revalidation.
- Ensure you have completed the Estimated Next Revalidation Date. Then click OK at the bottom of the screen.

This will ensure your current cycle is closed and your new cycle is opened.



Please ensure your profile is complete and your cycle start date has been entered.

	Profile -	Portfolio		Appraisal •	Revalidation 🛡	My Account		Help 🔻				
			ation Cyc		16							
Rev	alidation Cyc	les Locked: (	0									
C	ycle Start Dat	e Revalidat Date	ion RO Nar	ne	RO	) Email		R	10 Recommenda	ation Status		
14	/11/2013	Date	Dr. Nei	ROSC1 Macive	r nei	il.maciver@equini	iti360clinical.com			Open	Edit	Delete
31	/03/2011	13/11/20	13 Dr. Nei	ROSC1 Maciver	r nei	il.maciver@equin	iti360clinical.com	R			Edit	



#### Uploading previous paper appraisals

If you would like to upload a previous appraisal, not carried out on this system, you can do so by entering the appraisal history page Appraisal > Appraisal History, clicking 'Add New Record' underneath 'Previous Appraisals' and adding the required information

30

Once you have added the Appraisal details, select the newly created appraisal record from the list of previous appraisals

In the 'Appraisal Output Documents' table select 'Add New Record' and upload any previous appraisal documents you wish to include.

Appraisal History							
Revalidation Cycle 🕜 Estimated next Revalidation date: 3	24/02/2046			Please note that the start date for the	revalidation cycle needs to		revious appraisals for them to be shown
Estimated next Revalidation date.	3 1/03/20 10					Clic	k here to manage your revalidation cycles
Cycle Start Date	Revalidation Date	RO Name		ROEn	nail		
16/11/2009		Dr. Tom Beaumont		tom.be	aumont@equiniti360clinica	al.com	
Previous Appraisals 🧿 🌈							
Add New Record	1						
Appraisal Type App	Appraiser Name		Appraiser Email	Designated Body	Whole Practice	Portfolio	Note 🕜
RMS 21/10/	2013 Adam Aintree Coo	perAPRAISER				View	View
Appraisal Output Documents 🧕	- <b>श</b>		2				
Add New Record							
Document Type	gn ou	View Delet					
Document Type           Document Type           Appraiser summary and signature		View Delet View Delet					
Document Type           Document Type           Appraiser summary and signature	off		e E				
Document Type           Document Type           Appraiser summary and sign           Doctor summary and sign	off	View Delet					

2

# **Content** Steps for the Appraiser

Getting started	34
Activating your account	
Home Screen	35
Access your Appraisee's account	
Check Documents	37
Access the Appraisee's supporting information	
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Confirm appraisal details Constructing the PDP	
Confirm the PDP	
sign-off statements	43
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#### **Content** Steps for the Appraiser

Key:



Take Caution – Situations that could impact the completion of appraisal



Note – Notes, usage tips or additional information

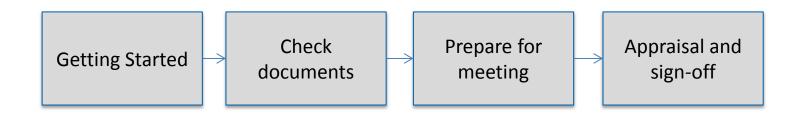


**Refer to** – The instruction number indicated

### Steps for the Appraiser

4 key steps need to be carried out in order to complete the appraisal process

- **1** Get started Activate your account and log on to the system
- 2 View the Appraisee's RMS account and ensure all the necessary documents have been submitted
- 3 Prepare for the appraisal meeting by reading all documentation
- 4 Carry out the appraisal meeting with your Appraisee and agree the outcomes of the appraisal



#### Activating your account

You will receive two welcome emails from <u>lucy@equiniti-ics.com</u> – One with a username and password and another with your activation code. Click on the link in your email which will open the <u>Sign In</u> page. Once you have logged into the site you will be given the opportunity to change your password and select a security question.

Sign In				
User name:*		0	Forgotten your username?	
Password:*		0	Forgotten your password?	
-	time logging in, you will find r welcome email. Please do i	-		

Please do read the terms and conditions. There are some very important pieces of information within them – including, it is your responsibility to ensure no patient identifiable information is uploaded to the system.



34

We suggest you copy and paste the complex password into the password field.

L

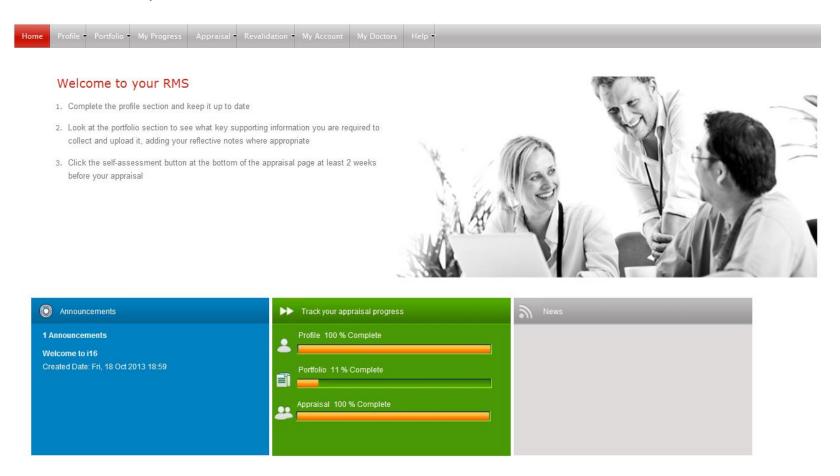


Getting Started Prepare for meeting

Appraisal and sign-off

Home Screen

Once you have logged into your account you will gain access to the RMS home screen. All information from your Trust, RST and GMC will be fed into the Announcement and News sections. The Appraiser will have a new tab called 'My Doctors'.



Getting Ch₀ Started → docur

Prepare fo meeting Appraisal and sign-off

#### Access your Appraisee's accounts

1

When you are ready to assess your doctor's portfolio click on the **My Doctors** tab. This will open a page listing all of the doctors linked to your account.

To view the Doctor's supporting information click the blue View Appraisal link. This will open a new window.

me Profile Portfolio My Progress Apprais	al • Revalidation • My Account My Doctors Help		Appraisee Link View Appraisal
Appraisee Name	Appraisee GMC Number	Appraisal Date	Appraisee Link
Dr Cooperexttest16DOCTOR, Adam	111114	22/10/2013	View Appraisal



#### Check Documents

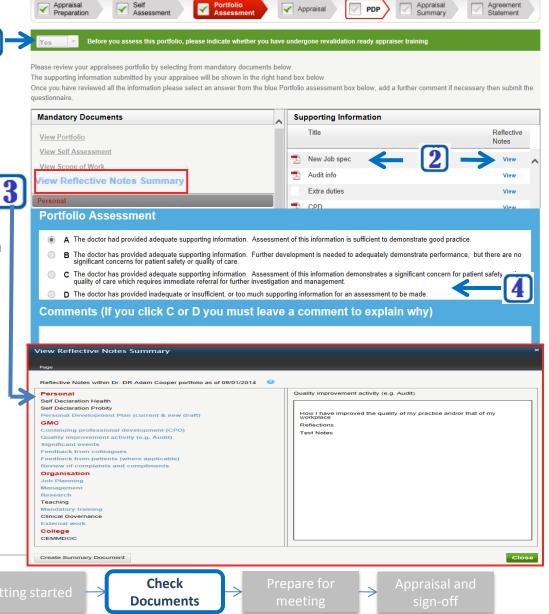
#### Access the Appraisee's supporting information

Agree with the statement that you are a revalidation ready appraiser trained

Double-click on the document icon against any of the documents you wish to view, or use the View link to see reflections.

Click the View Reflective Notes Summary button to review a summary of the doctor's reflective notes, by category.

If you are happy with the Appraisal to go ahead click on either A or B. If you have concerns, or wish for alterations to be made to the Portfolio, select **C** or **D** and leave a comment explaining your decision. Click the green Submit button once ready.



Portfolio

Appraisal

Appraisal

Self

Appraisal

PDP

## **Prepare for Meeting**

#### Read through all the supporting information

- Once you have confirmed you are happy for the appraisal to go ahead you can still access the Appraisee's supporting evidence by clicking **Portfolio > Portfolio**
- **7** You can then read through all the supporting
- documentation by double-clicking the document icon, or read any reflective notes by using the view link to the right.

me Profile Portfolio My Progress Appraisa	1 📖	My Account My Doctors Help				
Portfolio Health Declaration						
Your Port	_					
Portfolio O Search Supporting Information	^	Supporting Information				
View full portfc Search Portfolio Documents (Standard)	0	Title	Туре	Status	Expires	
Supporting inf Search Portfolio Documents (Advanced)	0	-				
Additional supporting information	0	12 PDP 2011	Personal Development Plan (PDP)	Published	23-01-2014	View
Core Supporting Information	^	360 - Patient and colleague feedback	Feedback from patients (where applicable)	Published		
Personal			recouncer non-parents (where appleades)	rubiancu		4
Self Declaration Health	0	Complaint review 2012	Review of complaints and compliments	Published		Vi v
Self Declaration Probity Personal Development Plan (current & new draft)	0	-	Devices of complete and complete	Dublished		C <sup>+</sup>
GMC	•	Review of compliments	Review of complaints and compliments	Published		12
Oction Continuing professional development (CPD)	1	Trust Policy example 3.pdf	Quality Improvement Activity (e.g. Audit)	Published		VIEW
Quality Improvement Activity (e.g. Audit)	0	Trust Daliay Example C add				
O Significant events	0	Trust Policy Example 5.pdf	Quality Improvement Activity (e.g. Audit)	Published		View
Peedback from colleagues	0	360 - Patient and colleague feedback output	Feedback from colleagues	Published		View
<ul> <li>Feedback from patients (where applicable)</li> <li>Review of complaints and compliments</li> </ul>	Ŭ L		·			
Domain/Attribute Selection		CPS certifiate	Continuing professional development (CPD)	Published	07-02-2013	View
bollaring and belocion		🟃 Significant events summary	Significant events	Published		View
		Thank you letter	Review of complaints and compliments	Published		View
		D Probity Declaration	Self Declaration Probity	Published		View
		📆 Health Declaration	Self Declaration Health	Published		View

documents

Prepare for meeting Appraisal and sign-off

## **Appraisal and Sign-Off**

Constructing the PDP and summary of appraisal discussion

- When you click on the top **Appraisal** tab you will be asked to confirm the details of the appraisal – The date of Appraisal and Appraiser details
- On the day of the Appraisal you can begin

sign-off

the Appraisal process by clicking the green Start Appraisal button.

ome Profile Portfo		-1				i
Appraisal Preparation		ortfolio Appro	aisal PDP	Appraisal Summary	Agreement Statement	
On the day of the appra	t at the appraisal meeting. isal, please confirm the details below a	re correct, and click the Start Ap	praisal button to start the ap	praisal process.		
Appraiser's details Key appraiser's name	Dr. Appraiser Fleetwood	Key appraiser's email	jess.fleetwood@equiniti36			
Rey appraiser s name			Jess.neerwood@equinit50	ocimical.com		
Appraiser's name		Appraiser's email				
Appraiser's name		Appraiser's email				
Appraisal details Appraisal date * Organisation within whi taking place	11/12/2012	eg. 17/06/2011				
					Start Appraisal	←2
	Ge	tting started $\rightarrow$	Check	→ Pre	pare for	Appraisal an

## **Appraisal and Sign-Off**

Constructing the PDP and summary of appraisal discussion

- 1 Tick all boxes as you go to confirm you have discussed each point.
- 2
  - To add a development need or objective to the PDP click the PDP link .
- 3 To add a summary of your discussion click the **Discussion** link.



If you wish to view any supporting information it will all be accessible from this page. Click on a title on the left hand side of the screen, and the relevant documents will appear on the right hand side.

Profile Portfolio	Appraisal T Help +					
praisal Assess	ment					
Appraisal Preparation	Self Assessment Portfolio	Appraisal Agreement				
Preparation	Self Assessment Portfolio Appraisal P P	DP Summary Statement				
0						
Dr. Ad	lam Cooperexttest16DOCTOR					
ome helpful informatio	on and guidance before you start					
ep 1						
induct a general discus	ssion. Add objectives and comments below where appropriate					For guidance and questions to assist the appraisal
ep 2						please click here
flect on last year PDP.	. Enter any relevant objectives below where appropriate					
ep 3	e doctors portfolio(link to portfolio). Enter any relevant objectives below where appropri-	te.				
	e doctora pontono(nine to pontono). Entre any relevant objectives below where appropri-					
ip 4 view the GMCs good r	medical practice below and add objectives and comments where appropriate					
Select 💌 Last yea	ar's PDP has been reviewed as part of this appraisal					
	iew the relevant documents in your portfolio.					
MC Framework					Supporting Information	
Discussed	Knowledge, Skills & Performance			Add Detail Add Detail	Name No records to display.	
	Develop and Mair	_				
	Apply knowledge					
	nd legibly			Discussion		
	Safety & Quality			BIOCOUVIUI		
	Contribute to and		PDP	Discussion		
	Respond to risks to safety		PDP	Discussion		
	Protect patients and colleagues from any risk posed by your health		PDP	Discussion		
	Communication, Partnership & Teamwork Communicate effectively					
	Work collaboratively with colleagues to maintain or improve patient care		POP	Discussion		
	Establish and maintain partnership with patients		POP	Discussion		
	Teaching, Training, supporting and assessing		POP	Discussion	View Portfolio	
	Continuity and Coordination of care		PDP	Discussion	View Self Assessment	
	Maintaining Trust				View Scope of Work	
	Show respect for patients		PDP	Discussion	View Last Year's PDP	
	Treat patients and colleagues fairly and without discrimination		PDP	Discussion		
	Act with honesty and integrity		PDP	Discussion		
oncerns - Refer	to RO					Save changes and submit later View P
				Check	Prepare	for Appraisal and
		Getting started	$\rightarrow$			
		Cotting Started	do l	ruments	meeti	ng sign-off

#### Appraisal and Sign-Off cont....

#### Constructing the PDP and summary of appraisal discussion

- Once you click the Add PDP link a window will appear allowing you to enter details regarding the development need. Enter the required information into the free text boxes. This will then populate the PDP document.
- Once you click Discussion you can leave your notes and they will add to the discussion part of the PDP page

Add PDP Development Need	× Add I	Discussion Item		;
Page Add PDP Development Need	Page			
Please fill out the information below to add a Development Need to the selected attribute. By completing this form this information is automatically populated into your Personal Development f You will be able to change or delete development needs you add before your PDP is submitted. The attribute you are adding a Development Need to is: Develop and Maintain your professional performance	tPlan. Please By con	Discussion Item e fill out the information below to add a Didscu npleting this form this information is automatio II be able to change or delete discussion item	cally populated into your Appraisal Sur	
What development need do you have?		tribute you are adding a Development Need t elop and Maintain your professional		
What would be the method best suited to you to develop in this area? Explore any resource limitations and plan around them	Summ	nary of discussion *	Develop and Maintain your professi	ional performance
What measure could you use to establish if you have achieved this development				
What is the date by which you will achieve this?				
Cancel	Add to PDP "V2.16.2.0		Cancel	Add to Discussion
Ge	etting started $\rightarrow$	Check	Prepare for meeting	Appraisal and sign-off

### Appraisal and Sign-Off Cont..... Confirm the PDP and summary of discussion

Once you have constructed the PDP and added any notes on the appraisal discussion, you can then confirm you are happy with the outcomes and submit the development plan by clicking the green **Confirm PDP** button. When you click confirm PDP, you will be unable to update or edit any documents. Ø

There is a red **Concerns – Refer to RO** button throughout the system if you have any issues. This will stop the process and allow you to discuss any issues with your RO.

nd

Appraisal Self Portfolio Preparation Assessment Set	nt Appraisal PDP	Appraisal Agreement Summary Statement		
onal Development Plan for:				
Dr. Tim Cresswell				
evelopment needs are shown below in your PDP. You now have you are satisfied with your PDP and appraisal summary, please				
velopment Needs				
Development needs do I have?	How will I address this?	Measure to determine if development has been met	Date	
eaching doctors	Classroom sessions	Feedback sheets	20/11/2014 Edit/Vie	w Delete
come a Role model	L		20/11/2014 Edit/Vie	w Delete
	Message from webpage			
	By clicking Confirm F portfolio.	DP the doctor will be unable to alter their		
< 1 > >				2 items in 1 pag
mary of Discussion		OK Cancel		
ute	s			
t patients and colleagues from any risk posed by your health	No patient deaths this year. Well done		Edit/Vie	w Delete
K 1 F F				1 items in 1 pag
Irming the PDP we, the appraisee and appraiser/s understand	that the PDP and Portfolio of supporting information will b	e locked down and available to the Responsible Officer.	Add Objective/Comm	ent Confirm F
	Getting sta	Check	Prepare for meeting	Apprai

### Appraisal and Sign-Off Cont.....

#### Sign-off statements

- 1
- To complete the Appraisal process complete the 2 declarations at the top in green.
- 2
- Complete the 3 statements rating the Appraisee.

- Enter comments in the free text box at the bottom of the page
- Submit the Appraisal by clicking the green **Submit Appraisal** button.

1. The doctor's fitness to			
6	No information has been presented or discussed in the appraisal that		
e	The doctor has provided information that raises some concerns. Fur	1. The doctor's i	fitness to practice
<u> </u>	There is insufficient information for an assessment to be made		The doctor has provided sufficient information and this demonstrates good practice. There are no concerns for patient safety
	In collecting information for revaildation Appropriate supporting information has been presented in accordan	0	The doctor has provided summent mitorination and this demonstrates good practice. There are no concerns for patient safety
	The doctor has provided sufficient information and the doctor has provided sufficient information and the doctor		The doctor has provided information that raises some concerns. Further investigation or action is required. There may be an issue that affects patient safety or quality of the information
e	The doctor has provided some information but this is insufficient and	0	The doctor has provided information that laises some concerns. Further investigation of action is required. There may be an issue that allects patient safety of quality of the informa-
e	There is insufficient information for an assessment to be made		There is insufficient information for an assessment to be made
3. The doctors progress		0	
Ŭ	A review that demonstrates appropriate progress against last year's The doctor has engaged with and made progress with key elements	In the province year's develo	
	The doctor has not engaged with or made progress with the previou		
	There is insufficient information for an assessment to be made	,,,	
4. PDP Agreement			
Select 💌	An agreement has been reached with the doctor about a new person	al development plan and any	y associated actions for the coming year
5. Summary of the apprai	Isal discussion		
Attribute			Summary Of Discussion
Respond to risks to sa Communicate effective	1		Unable to keep up to date with emails currently and has found the RMS system difficult to navigate through due to lack of (T skills - relies on PA heavily
	4		
6. Comments	<u> </u>		
	8		
	1		
6. Comments			
			Save changes and submit later
6. Comments			Save changes and submit later
6. Comments			Getting started → Check → Prepare for Appraisa

Let us help you resolve any issues



I can't access my Appraisee's information. When I click View Appraisal nothing happens.

This may be because you have blocked pop ups on your internet browser – If this is the case, once you allow pop ups you will be able to access your Appraisee's account with ease.



#### I've forgotten my password – What now?

On the login page there will be a **forgot password** link. Please follow the instructions. Please note if you enter the incorrect password 3 times in a row, it will lock you out of the system.



#### I can't find my Appraiser

Firstly, please ensure you click on the address book and search for your Appraiser, rather than type your Appraiser's name into the free text box.

When the popup window appears only fill in one search field (perhaps the surname only) rather than fill in every search field.

If you are still unable to locate your Appraiser give us a call and we will check if their details have been added to the system

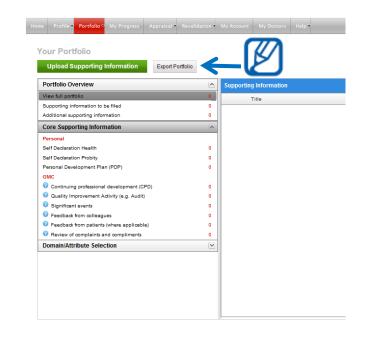
Let us help you resolve any issues

I've moved Trusts and my new Trust is using a different piece of software for appraisals and revalidation. Will I have to upload all my supporting information again into the new system?

Yes - you will have to re-upload all your information into the system used at your new Trust. However, we have tried to make this transition easier for you by including an **Export Portfolio** button which can be located in your Portfolio screen.

When you click on the Export Portfolio button a pop up screen will appear allowing you to select which files you would like to export.

You may also wish to export your portfolio for personal back-up reasons also.





Let us help you resolve any issues

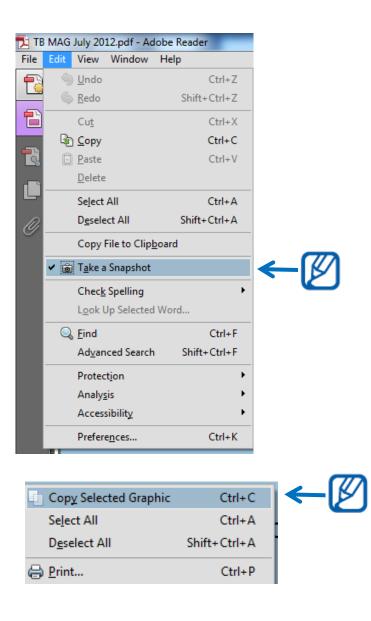
My scanner has produced a large PDF document with all my scanned supporting information. How can I split this PDF document into different parts so I can upload my different supporting information separately?

You can split a pdf document by clicking on **Edit > Take a Snapshot**. This will then allow you to select the area you wish to separate from the document.

After selecting the area, you can then right click and select **Copy Selected Graphic**.

Open up Microsoft Paint and paste the selected area. Then click on File > Save and save the selected area as a separate file.

# Please note this method can also be used to split MAG forms



#### Let us help you resolve any issues

It's taking a particularly long time to upload documents, is there anything I can do to reduce this upload time?

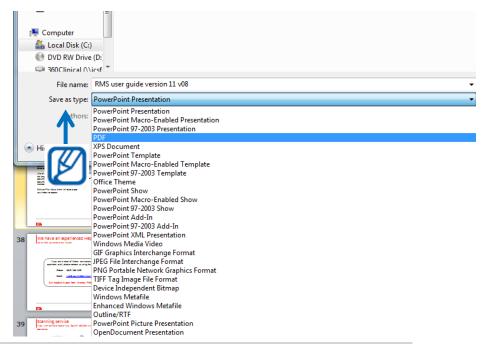
Like all other software, the larger the file, the longer it will take to upload the document. A useful trick is to save the large document as a smaller file type using the method described below. We recommend that you try to upload files smaller than 1MB and no bigger than 10MB

Click on File > Save As this will cause a pop up window to appear. Choose an appropriate File name. In the Save as type field choose from the drop down menu 'smaller' file type.

Example of small file types pdf .doc and docx .jpg

Example of large file types
PNG
BMP
TIF
GIF
.ppt and .pptx (Powerpoint presentations)

# We suggest you re-save scanned documents to a pdf format





Let us help you resolve any issues



I've forgotten to include a PDP in the appraisal and have now completed the appraisal process. Is there any way this can be rectified?

Unfortunately once you have submitted your appraisal you have effectively locked down your outputs from the meeting.

However you can write up your PDP in a word documents and store it with your previous appraisal outputs on the system.

Click the **Appraisal tab** at the top of the page and **Appraisal History** underneath it. Under the table entitled 'Appraisal Output Documents', click on **Add New Record**.

A pop up window will then appear allowing you to attach a file.

Cycle Start Date 01/01/2000			Mr
Previous Appraisals 🛛 🕢			
Add New Record   🔀 Export			
Appraisal Type	Appraisal Date	Appraiser Name	
Other			
Appraisal Output Documents	0		
Add New Record	·		
-			
Document Type No records to display.			



Let us help you resolve any issues

Ø

I've completed my appraisal successfully but I can no longer see my supporting information in my portfolio. Why is this?

Please be reassured that no information is lost. After an appraisal is completed the system archives any Supporting Information that is no longer valid for your next appraisal. This is governed by the expiry date/retention period given to each piece of supporting information. The system will put a default retention period of after your next appraisal.

If you wish to retrieve an archived piece of information, please use the search tools and resave (renaming the document) back into your portfolio. Click on the **Portfolio** tab at the top of the screen, **Search Supporting Information** and then enter your search criteria in the field provided. Alternatively go to **Appraisal** > **Appraisal History** and the **View Portfolio** link where a snapshot of your portfolio at the time of your appraisal exists for those appraisals which took place after 5<sup>th</sup> of December 2012.

#### Searching Supporting information

	Profile •	Portfolio 🔻		Appraisal 🖲	Revalidation -			Help 🖣
Sea	arch Si	Portfolio Health Decla Probity Decl						
Su	upporting In	Search Supp	oorting Informat folio Documents			M	•	]
St	atus:	Search Portf	folio Documents	(Advanced)			•	]
Tit	tle:							
Re	eflective Not	es:						
7	Title				1	Гуре		5
N	o records to	display.						

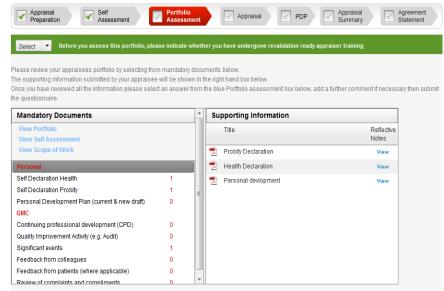
Let us help you resolve any issues

# I am an Appraiser and I cannot view my Appraisee's information. Why is this?

This may be because your Appraisee has not changed their information from draft to published. In which case you can send the Portfolio back by clicking option D within the Portfolio Assessment page '*The doctor has provided inadequate or insufficient or too much supporting information for an assessment to be made.*' and asking the Appraisee to Publish all their documents before re-sending their portfolio.

It may also be that you are selecting to view the reflective notes rather than clicking on the icon to view the document. You must click on the document icon if you wish to open the file. The view link will open the reflective notes (Please see page 28 for details).

# Sending Supporting Information back to the Appraisee



#### **Portfolio Assessment**

- A The doctor had provided adequate supporting information. Assessment of this information is sufficient to demonstrate good practice
- B The doctor has provided adequate supporting information. Further development is needed to adequately demonstrate performance, but there are no significant concerns for patient safety or quality of care.
- C The doctor has provided adequate supporting information. Assessment of this information demonstrates a significant concern for pathe quality of care which requires immediate referral for further investigation and management.
- D The doctor has provided inadequate or insufficient, or too much supporting information for an assessment to be r

Comments (If you click C or D you must leave a comment to explain why)

### We have an experienced Helpdesk

Let us help you resolve any issues

If you are in need of further assistance or have any questions, please contact us using the below methods:

**Phone:** 0845 180 1405

Email: info@equiniti360clinical.com

Our helpdesk is open from Monday - Friday, 8am - 8pm